PLEASE USE THIS LINK TO ACCESS THE TENANT HELP CENTER:

https://support.clickpay.com/hc/en-us/categories/360003430834-Resident-Tenant-Homeowner-Help-Center

TOPICS AVAILABLE:

Registration

- How Do I Register with ClickPay?
- How Do I Add a Unit?
- How Do I Reset My Password?
- How Do I Login to My ClickPay Profile?

Payments

- How to Submit a Payment?
- How to Set Up Payment Options?
- How Do I Confirm My Payment?
- Can I Make a One Time Payment Over the Phone?
- How Can I Send a Check Payment Instead?
- How Do I Set Up Online Bill Pay?

Auto Pay

- How Do I Set Up Automatic Payments?
- Can I Edit or Cancel My Automatic Payments?
- What is the Difference Between the "Amount" Options?
- Is There a Fee for Each Auto Payment Every Month?

Payment Issues

- Why is My Balance Incorrect?
- How Do I Void or Cancel a Recent Payment?
- How Do I Request a Refund?
- Why Was My Payment Returned?
- Why Was My Credit Card or Debit Card Declined?
- Why is My ClickPay Profile "Not Accepting" Payments?

General Questions

- What is ClickPay and How Secure is Your Website?
- How to Update or Cancel My ClickPay Profile?
- Tax Information / Forms
- How Do I Reach You If I Have Questions?